Contestant Name	
Jonicolant Name	

School		

## Work/Repair Order - Team Activity

O	4!			_	
Customer Information (10 points possible)			oints possible) \$	Score	
Name (Last, First)		Date			
Equipment/Model					
Serial Number					
Mileage/Hours					
Complaint (Concern)		(20 pc	oints possible) S	Score	
What is the customer	s complaint? How did you ver	ify the complaint?			
	,	•			
Cause		(20 p	oints possible) \$	Score -	
				JC016	
What are the symptoms of the component failure? What is the root cause?					
wnat are the symptor	ns of the component failure?	ivilat is the 100t cause	<i>?</i>		
wnat are the symptor	ns of the component failure?	vrial is the 100t cause	?		
wnat are the sympton	ns or the component failure?	ivilat is the 100t cause	,		
wnat are the sympton	ns of the component failure?	ivilat is the 100t cause	,		
wnat are the sympton	ns or the component failure?	viial is the 100t cause	,		
wnat are the sympton	ns or the component failure?	viial is the 100t cause	,		
wnat are the sympton	ns or the component failure?	viial is the 100t cause	,		
wnat are the sympton	ns or the component failure?	viial is the root cause	,		
wnat are the sympton	ns or the component failure?	vinal is the root cause	,		
wnat are the sympton	ns or the component failure?	viiai is the root cause	<i>?</i>		
	ns or the component failure?				
Key Part(s)			oints possible)	Score	
			oints possible)	Score	
Key Part(s)		(20 p	oints possible)		
Key Part(s)		(20 p	oints possible)		
Key Part(s)		(20 p	oints possible)		

Correction	(15 points possible)	Score
What steps did you take to repair	the problem?	
Confirm	(15 points possible)	Score
	n operation? What was the outcome?	
Score	(100 points possible)	
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